

LIQUORPOND SURGERY PATIENT PARTICIPATION GROUP MEETING

Thursday 6 June 2019

Present:	PD	
	SL	
	IM	Chair
	LN	
	AP	
	PV	Vice Chair
	MSN	GP
	IMF	GP
	RB	Nursing Staff
	AJ	Deputy Practice Manager
	KF	IT Lead
Apologies:	GA	
	RC	
	SH	Practice Manager
	JJ	Secretary
	KM	Reception Supervisor

AGENDA

Apologies: Apologies received as above.

Minutes of last meeting: The minutes of the meeting on 7.3.19 were agreed as a true record.

Matters arising:

- **Patient Survey:** SH had gone through and produced 13 questions for members to take home for comments.

Report from newly formed Boston PPG forum:

- IM reported on the meeting attended 13.3.19.

Giving a voice to all members:

- IM reported concerns raised regarding certain members of PPG who do not allow other members to articulate their views. He reminded members that they are here for the need of the patients and surgery and to be respectful of visitors/other members' opinions and allow them to express them.

Rumours regarding amalgamation of practices:

- AJ read out a statement regarding closer working relationship between Liquorpond and Greyfriars surgeries.

Concern regarding interchange of staff and staff morale:

- Concern raised from PPG member regarding Pharmacy job security if rumours are correct regarding merger.

Listening Clinic 14 June 2019:

- CCG Listening Clinic being held in surgery on Friday 14.6.19 for patients to share views on local health services. Poster distributed.

Any Other Business:

- **Travel Vaccinations:** A PPG member asked where the information was regarding deadline to get form submitted and, if travelling in the next 8 weeks, need to go to travel clinic. Situation re business need explained and confirmed. Travel clinic details are on website and TV. Agreed notice to be placed in waiting room.
- **Fire notice** near front door not legible.
- Invite speaker from Social Prescribing to next meeting on 5.9.19

Date of Next Meeting: Thursday 5 September 2019 at 7.30 pm